

VENUE AND SAFETY INFORMATION FOR SCHOOL EXCURSIONS 2021-22



Venue name:	National Museum of Australia			
Location:	Lawson Crescent, Acton Peninsula, Canberra, ACT 2601			
Phone number:	Freecall: 1800 026 132	Fax number:	N/A	
Web address:	www.nma.gov.au			
Insurance:	Does the Museum have public liability cover? YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>			
Activity/program	Recommended age group/ fitness level/ pre-requisite skills	Staff accreditation/ competence	Potential risks	Control strategies
COVID-19	All ages	All front of house staff have completed COVID-19 safety training.	Visitors or staff members contract COVID-19 when visiting the Museum.	COVID-19 safety plan has been enacted according to current ACT Government guidelines. Please refer to https://www.nma.gov.au/visit-us/plan for current information.
Arrival and departure	All ages	None required	Injury: trip, fall or hit by vehicle in car park.	Designated drop off point for students. Information sent to all coach companies on procedure relating to student set down and pick up.
Education programs	P-12	All facilitators, including volunteers, have been thoroughly trained in all programs and have a current Working with Vulnerable People registration.	Students injured or ill during program. Students wander away from group in galleries and become lost. Students behave inappropriately in galleries causing distress to other visitors or damage to exhibits.	Security officers are trained in first aid. Large groups are broken into smaller manageable groups and supervised by Museum staff, Museum volunteers, teachers and accompanying adults. Visitor Services staff located in galleries have two-way radios and can locate missing students. Museum protocol explained to students before entering galleries. Student behaviour monitored by Museum staff, Museum volunteers, teachers and accompanying adults.

Museum experiences	P-12	All facilitators have a thorough knowledge of Museum content and a current Working with Vulnerable People registration.	Students injured or ill during program. Students wander away from group in galleries and become lost. Students behave inappropriately in galleries causing distress to other visitors or damage to exhibits.	Security officers are trained in first aid. Visitor Services staff have two-way radios and can locate missing students. Museum protocol explained to students before entering galleries. Student behaviour monitored by Museum staff.
Bag storage	P-12	None required	Lost property.	Schools are encouraged to leave bags on coaches. The Museum has limited locked baggage storage available for schools.
Program content	P-12	None required	Program may contain images and voices of deceased persons.	Warning in galleries. Please advise education staff if a further warning should be provided to Aboriginal and Torres Strait Islander peoples before the program commences.
Equipment				
No personal protective equipment issued			Objects from the Education Handling Collection	
Paper, pencils, work cards, clipboards				
Is all equipment at the venue maintained in accordance with the WHS regulations, appropriate standards and codes of practice?				YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>
Other requirements	Closed footwear, water bottle, hat and sunscreen required for outside teacher guided activities.			
Supervision/services	Groups undertaking a facilitated program have between 60 and 120 minutes with a Museum Educator, or 60 minutes with a Museum Host.			
Access	Is access to and egress from the premises safe and without risk to health?			YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>
	Is the venue wheelchair accessible?			YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>
	Are disabled toilets available?			YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>
Emergencies	Are emergency procedures in place in the venue?			YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>
	Are employees and others undertaking work (including volunteers) trained to deal with emergency situations?			YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>
Construction/ maintenance/ repair	Are licensed personnel used for all construction, maintenance and repair work?			YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>

First aid/medical emergencies	<p>Are first aid kits available at the venue for each activity? <i>Where are the first aid kits located?</i> In the Security office.</p>	YES <input checked="" type="checkbox"/>	NO <input type="checkbox"/>
	<p>Is there a trained first aid officer at the venue? <i>How can this person be contacted if needed?</i> Security staff are first aid officers. These staff are located throughout the Museum and can be contacted by phone or portable radio by visitor services officers.</p>	YES <input checked="" type="checkbox"/>	NO <input type="checkbox"/>
	<p>Is a first aid room available at the venue? <i>Where is the first aid room located?</i> From the Gandel Atrium, follow the corridor leading to the Museum’s administration wing, and the First Aid Room is along the corridor past Security and the Friends Lounge. The First Aid Room can be accessed by contacting security staff or a Museum staff member.</p>	YES <input checked="" type="checkbox"/>	NO <input type="checkbox"/>
	<p>If a medical emergency occurs, what is the venue’s procedure? In the first instance, call 000 and then ask a visitor services officer to contact security who can provide basic first aid.</p>		
	<p>How can emergency service vehicles and personnel access the venue? Emergency vehicle parking is available on the concourse. Access to the Museum is through the main doors and access corridor doors.</p>		
	<p>If a medical evacuation is required what is the process? Call 000 – attending emergency services will determine the nature of the medical emergency and what assistance is required.</p>		
	<p>Is the Emergency+ smartphone app available to personnel at the venue? As our security/first aiders only carry portable radios they are not issued with smartphones.</p>	YES <input type="checkbox"/>	NO <input checked="" type="checkbox"/>
<p>What is the distance and location of the nearest hospital or other medical facility? Calvary Hospital is 10.2 km. The Canberra Hospital at Woden is 13.4 km. Please note: Attending emergency services may choose to evacuate to either hospital’s emergency department. Walk-in centres for the treatment of minor injury and illness are located in Belconnen, Dickson and Weston Creek. The nearest pharmacies are located at ANU campus and in Canberra City, O’Connor and Manuka.</p>			
<p>What communication system is to be used if there is no mobile phone reception? All Museum security staff and visitor service officers carry portable radios.</p>			
Potential tree zones	<ul style="list-style-type: none"> - Entrance and egress from the Museum via the bus area is free of trees. - External lunch area with shade sails is free of trees. - There are trees located in the Garden of Australian Dreams. 		
Other factors that may be relevant to risk management	None		