

## COMPLIANCE INDEX

The index below shows compliance with information requirements contained in the *Commonwealth Authorities and Companies Act 1997* and in particular part 2 of the *Commonwealth Authorities and Companies Orders 2002*. Also included is information on compliance with other Commonwealth legislation and policies.

Advertising and market research	83, 209
Audited financial statements	102–139
Commonwealth Ombudsman	76
Conflict of interest	72
Council committees	71
Directors' particulars	142–3
Director's review of operations and future prospects	2–10
Disability strategies	83, 202–208
Enabling legislation — objectives and functions	70, 147–8
Environmental performance and ecologically sustainable development	79–82
External audit	73
Financial results	7–8, 89–90, 102–139
Fraud control	73
Freedom of Information	73–4, 199
Indemnities and insurance	79
Internal audit	72
Judicial decisions and reviews by outside bodies	74–5
Legal actions	76
Letter of transmittal	iv–vi
Location of major activities and facilities	211
Ministerial directions	75–6
Occupational health and safety	76–8
Organisational structure	95
Performance indicators	13–14
Performance outcome	13
Performance review	12–67
Principal outputs	13–14
Privacy legislation	74
Responsible Minister	iv, 70
Review of operations and future prospects	2–99
Risk management	73
Service charter	79
Significant event	76
Statement on governance	70–2
Strategic Plan	83
Workplace diversity	97

## INDEX

- ABC, 38, 40, 48, 56
- Aboriginal and Torres Strait  
Islander Commission, 22, 23
- Aboriginal Australians, *see* Indigenous Australians
- academic research, *see* research and scholarship
- access, 13, 19, 21, 92, 202–8  
*see also* visitors
- access to documents under FOI Act, 74
- accessioning, 18
- accidents and incidents, 77–8
- accountability and management, 70–99, 142–6
- acoustics and noise levels, 3, 67, 92
- acquisitions, 16–17, 87, 149–59  
performance indicators, 13, 14  
*see also* donations
- ACT Department of Urban Services, 77
- ActewAGL, 38
- Action Buses, 77
- Acton Peninsula, *see* buildings and site
- Adaminaby, 43
- administrative tribunal decisions, 75
- advertising and marketing, 46, 57–8, 83, 209
- advisory groups and panels, 20, 35–6
- age of visitors, 65
- Albury, 43
- animation, 38, 40
- Annex, 92
- annual report 2001–2002, 61
- Antarctica, 17
- Anzac pilgrims appeal, 32
- APN News and Media Ltd, 57, 86
- appropriations, 12, 13, 14, 89–90
- archaeology, 38–9, 42, 43, 50–2
- Archer, Eric, 20
- architecture, vii, 65
- Arrawang Primary School, 21
- art, Indigenous, 21, 27, 28, 36
- Art Exhibitions Australia, 33
- asset management plan, 92
- assets, 90, 91–2
- Attorney-General's Protective Security  
Coordination Centre, 93
- Audit and Finance Committee of Council, 73, 144
- audits, 7, 72–3, 144  
Comcare, 76  
*see also* review and evaluation
- Aussie English for Beginners*, 58
- Australia Council, 39, 41
- Australia LNG Pty Ltd, 86
- Australian Book Fair, 59
- Australian Broadcasting Corporation, 38, 40, 48, 56
- Australian Bureau of Meteorology, 51
- Australian Capital Territory Department of Urban  
Services, 77
- Australian Federal Police, 93
- Australian Film, Television and Radio School, 43
- Australian Heritage Commission, 92
- Australian history and culture, awareness and  
understanding of, 13
- Australian History Mysteries*, 49
- Australian History Teachers' Association, 47
- Australian Institute for the Conservation of Cultural  
Material Inc., 20, 21
- Australian Institute of Aboriginal and Torres Strait  
Islander Studies, 24, 28, 51, 52
- Australian Institute of Anatomy, 22
- Australian Museum, Sydney, 67
- Australian National Audit Office, 71, 73
- Australian National Botanic Gardens, 80
- Australian National University, 20, 28, 38, 39, 43,  
50, 51, 80
- Australian Research Council, 51, 62, 184
- Australian War Memorial, 20, 46
- awards, vii, 49, 53
- awareness and understanding, 13
- Bali bombing, 31, 32
- ballot box, 17
- barcoding, 18

Barker, Roy, 24, 51–2  
 Batman Land Deed, 22  
 Beaton, Prof. John, 35  
 Beauty, 36  
 Bell, Steve, 43  
 biological specimens, 20  
 Blomfield, Thor, 39, 40  
*BMA* magazine, 40  
 Bookwise International Pty Ltd, 59  
 Bradbury, Steven, 31  
 Braddon premises, 92, 211  
 brand awareness, 57  
*Bringing the House Down*, 63  
 British Empire exhibit, 29  
 broadcasting, 66  
     *Play School*, 33, 38  
     Talkback Classroom, 47–8, 86  
     television news broadcasting workshop, 41  
 Brown, Bob, 48  
 budget, *see* finance  
 buildings and site, vii, 65, 67, 91–2, 211  
     environmental performance, 79–82  
     extension, 10  
     health and safety, 77  
     Museum Shop, 88  
     venue hire, 88  
 Bureau of Meteorology, 51  
 bus and coach parking area, 77  
 bushfires, 20, 30, 31, 63  
 business planning, 85  
  
 Canberra, 28  
     bushfires, 20, 30, 31, 63  
 Canberra Institute of Technology, 20, 43, 62  
 Capital Use Charge, 89  
 car parking, 67, 77  
 Carnley, Dr Peter, 48  
 Carr, Paul, 41  
 Carroll, Dr John, 75  
 cartoons, 38, 40, 43  
     competition, 46  
     exhibitions, 34, 35, 37, 57, 63  
     publication, 58  
 cash and cash flows, 90  
 Castellarozian costumes, 30  
 Centre for Forensic Science, 20  
 certified agreement, 93–4, 98  
 Certified Agreement Working Group, 94, 98  
 Chairman, iv–v, 75, 142  
 changeover of exhibition objects, 26, 168–9  
 Chau Chak-Wing, Mr and Mrs, 86  
 chemicals, 81  
 children, 4, 35, 38–40, 59  
     art, 27, 28, 36  
     *see also* schools programs  
 China, 36–7, 58, 63, 86  
 China Hotel by Marriott, 86  
 China Southern Airlines Co Ltd, 86  
 civics education, 43  
 Clark, Prof. Graeme, 31, 42  
 cleaning, 81, 91  
 Close, John, 17  
 Co-understanding of Place, People and Water in  
     Central Australia project, 51  
 coach parking area, 77  
 collaboration, *see* partnerships  
 collection development and management,  
     9, 15–24, 62–3, 144–5  
     performance indicators, 13, 14  
     *see also* acquisitions  
 Collections and Exhibitions Information  
     Management System (CEIMS), 62  
 Collections Committee of Council, 144–5  
 Collections Development Policy and Framework,  
     9, 13, 14, 15–16  
 Comcare, 76, 77  
 Comcover, 79  
 Coming to work displays, 30  
 commercial performance, 86–8  
 committees, 77, 98–9, 144–6  
 Committing to Place project, 62  
*Commonwealth Authorities and Companies Act*  
     1997, 70

Commonwealth Bureau of Meteorology, 51  
 Commonwealth Development Employment Program, 28  
 Commonwealth Disability Strategy, 83, 203–8  
 Commonwealth Land and Water Resources Research and Development Corporation, 51  
 Commonwealth Ombudsman, 76  
 Commonwealth Parliamentary Education Office, 47  
 communications, 55–60  
     *see also* forums; publications  
 Community and Public Sector Union, 98  
 community organisations, 43  
 competitions, 41, 46  
 competitive tendering and contracting, 85  
 complaint/grievance mechanisms, 79, 201–2  
     satisfaction levels, 13, 46, 65  
 conferences, *see* forums  
 conservation (environment), *see* environment  
 conservation (preservation), 14, 20–2, 53  
 consultative arrangements, 98–9  
 consulting and contracting services, 73, 91, 97, 206–8  
     advertising and market research, 83, 209  
     maintenance and repairs, 91, 92  
     pro forma goods and services contracts, 60, 85  
 contact points, 211  
 Convergence Design, 35  
 convict exhibit, 30  
 Coogee Dolphins Rugby League Club, 31–2  
 copyright, 60  
 Corporate Circle Program, 87, 210  
 corporate governance, 70–2, 142–6  
 corporate luncheon program, 87  
 Corporate Management Forum, 91  
 corrosion, 20  
 costumes, 17, 30  
 Council, 71–2, 142–6  
 Co-understanding of Place, People and Water in Central Australia project, 51  
 Creating the News workshop, 41  
 CSIRO Black Mountain, 80  
 Cui Liao Wen-Ying, Mrs, 86  
 Cui Zhen Ji, Mr, 86  
 cultural agencies review, 74  
 Cultural Gifts Program, 59  
 Cultural Heritage Reference Group for Iraq, 20, 42  
 culturally diverse backgrounds, staff from, 97  
 culture and history, awareness and understanding of, 13  
 Curriculum Corporation, 46  
 curriculum materials, 5, 46, 47, 49, 61–2  
 Cycle History conference, 21  
  
 dance, Indigenous, 17, 36  
 databases, 18, 62–3  
 deaccessioning, 23  
 Deacons and Simpsons, 85  
 Department of Communications, Information Technology and the Arts, 71  
 Department of Foreign Affairs and Trade, 28, 56  
 departmental appropriations, 13, 14  
 desert environments, 35–6, 42  
 Development Committee of Council, 145  
 Director, 71, 72, 74, 75, 143  
     Council committees, membership of, 144, 145, 146  
     presentations at conferences etc., 52, 170–3  
     review of operations, 2–10  
 disability, people with, 83, 97, 203–8  
 Disability Action Plan, 83  
 disposal of objects, 23  
 diversity, 2, 97  
 DNA fingerprinting, 20  
 documentation of objects, 18  
 documents held by Museum, 199  
 Dodson, Dr Michael, 36  
 Doma Hotels Canberra, 86  
 donations, 17, 34, 59, 87, 211  
     duty curator scheme, 19  
 Dubbo, 39  
 duty curator scheme, 19  
 duty registrar scheme, 19

East Gippsland, 36  
 Echuca, 43  
 ecologically sustainable development, 79–82  
 Eddison, Walter, and family, 17, 29  
 Eden Aboriginal Land Council, 21  
 Edinburgh University, 23  
 Edith Cowan University, 39  
 Elvy, John, 87  
 employees, *see* staff  
 employment policies, procedures and practices, 203–5  
 Endowment Program, 87  
 energy management, 81–2  
 environment, 49, 87  
     deserts, 35–6, 42, 50–1  
     Museum issues, 79–82, 92  
     Tangled Destinies gallery, 30, 43, 85  
 Environment ACT, 80  
 Eric Martin and Associates, 92  
 Eternity gallery, 31, 39, 42, 46, 62, 85  
     changeover of objects, 168–9  
*Eternity* print, 17  
 evaluations, *see* review and evaluation  
 event management and coordination, 44  
 Executive Management Group, 72  
 Exhibition Content Review Committee, 146  
 exhibitions, 25–37, 44, 53, 62, 66, 91, 146  
     conservation activities, 22  
     lighting, 81, 92  
     maintenance regime, 92  
     performance indicators, 13, 14  
     publications accompanying, 58, 59  
     review, 74–5  
     sponsorship, 86, 87  
     visitors, 63, 64: feedback from, 67  
     *see also* *Rare Trades* exhibition; *Stories from Australia* exhibition; *To Mars and Beyond* exhibition  
 expenditure, *see* finance  
 external scrutiny, 73–6  
 facilities management, 91–2  
     *see also* buildings and site  
 Falk, Peter, 87  
 families and family programs, 4, 21, 38–40, 65, 67  
 feedback from visitors, viii–ix, 65–7, 79  
 fellowship program, 6, 46  
 female staff, 96, 97  
 Fillinger, Marcus, 42  
 film screening events, 40, 43  
 finance, 9, 12, 89–90, 102–39, 144, 145  
     advertising and market research costs, 83, 209  
     audits, 7, 72–3  
     consultancy contracts, expenditure on, 91  
     contact point, 211  
     FOI request, 74  
     Friends of the National Museum of Australia, 53  
     indemnities and insurance, 79  
     price of outputs, 13, 14  
     reevaluation of collection, 23  
 financial performance, 7–8, 89–90  
 financial statements, 7, 102–39  
 First Australians gallery, 27–9, 46, 85  
 Floriade festival, 39  
*Fly TV*, 48  
 forensics, 20, 38–9  
 formal decisions/notifications, 75  
 formalin preserved specimens, 20  
 forums, seminars, conferences and presentations, 41–3, 44, 175–83  
     children’s programs, 39–40  
     Friends of the National Museum of Australia, 21, 52–3  
     international, 50–1  
     schools programs, 46–8  
     staff professional activities, 52, 170–73, 185–96  
     *see also* broadcasting; meetings; training and development  
 Foundation for Aboriginal and Islander Research Action, 23  
 fraud control, 73

freedom of information, 73–4, 199, 211  
 Freeman, Jern, 41  
 Friends of the National Museum of Australia, 21, 39, 52–3  
*Frontier Conflict*, 58, 59  
 Fujitsu, 86  
 full-time staff, 96  
 functions and powers, 2–3, 147–8

Galla, Prof. Amareswar, 42  
 galleries, 27–32  
 Gamble, Prof. Clive, 42  
 Garden of Australian Dreams, 40, 77  
 gas usage, 81, 82  
 gender of staff, 96, 97  
 Gillard, Julia, 48  
 Goldman, Miriam, 47, 53  
 Golson, Emeritus Prof. Jack, 36  
 governance, 70–2, 142–6  
 Grace Removals Group, 87  
 Greiner, Kathryn, 87  
 Guangzhou Museum of Art, 36–7  
 guidance and signage, 67, 77

Hall, Susan, 59  
 Haynes, Assoc. Prof. Roslynn, 36  
 hazardous materials management, 21  
*Hickory Dickory Dock* exhibition, 33, 53, 62  
 high school student programs, 45, 46, 47–8, 49  
 Hill, Barry, 43  
 hire of venue, 88  
 Historical Collection, *see* National Historical Collection  
 history and culture, awareness and understanding of, 13  
 history teachers and teaching, 6, 46–7, 49  
 Honey, Elizabeth, 40  
 Horizons gallery, 17, 29–30, 85  
 Hospice (Annex), 92  
 Howard, John, 47, 48  
 human resources, *see* staff  
 humidity control strategy, 82

Humphrey B Bear, 17  
 Hyatt Hotel, 53

*I am Woman Hear Me Draw*, 37, 59, 63  
 Ikunji (Haasts Bluff) community, 35, 51  
 image control and delivery, 60, 62–3  
 immigration, 17, 29–30  
 incidents and accidents, 77–8  
 indemnities, 79  
 Indigenous Australians, 35, 42, 51–2
 

- children's art, 27, 28
- education forum, 47
- publications about, 58, 59
- rock art, 21
- staff, 97
- tools and artefacts, 24, 28, 51–2
- see also* *Stories from Australia* exhibition

Indigenous objects, 27–9
 

- acquisitions, 17
- conservation, 21
- repatriation activities, 22–3

industry awards, vii, 49, 53  
 information and communications technology, 10, 60–3
 

- collections database, 18
- maintenance management system, 92
- see also* Internet

instruments, musical, 22  
 insurance, 79  
 intellectual property, 60  
 internal audits, 72  
 international conferences, 50–1  
 international evaluations, 85  
 international exhibitions, 35–7
 

- see also* *Stories from Australia* exhibition

international marketing, 58  
 international repatriation of Indigenous cultural property, 23  
 Internet, 61, 62
 

- Australian History Mysteries* website, 49
- young people's programs, 40–1

inward loans, 19, 29–30, 160–6  
 Iraq, 20, 42

J Paul Getty grant program, 20  
 James Cook University, 20  
 JB Hi-Fi, 53  
 job classifications, 96, 97  
 Johnson, Dr Ken, 36  
 Jones, Dr Phillip, 75  
 judicial decisions, 75

*Kamberry Dreaming*, 28  
 Kaus, David, 51  
 KPMG, 72  
 Kspace, 4

Lake Amadeus Basin, 51  
 Land and Water Resources Research and  
 Development Corporation, 51  
 language learning, 98  
 layout, 67  
 Le, Tan, 31  
 The Learning Federation, 61–2  
 lectures, *see* forums  
 legal actions, 76  
 legislation, 60, 70, 71, 80, 147–8  
*Leunig Animated*, 34, 57  
 Levante, 39  
 Library, 59, 92, 211  
 lighting, 79, 81–2, 85, 92  
 linguistically diverse backgrounds, staff from, 97  
 Linkage Communications Co Ltd, 86  
 Linkage Research Grants, 51, 184  
 loans, 18–19, 29–30, 160–7  
 Longes, Richard, 75  
*Looking around* exhibit, 32  
 Lower Sullivans Creek Catchment ecological  
 survey, 80  
 lunchtime seminars, 43

McGeoch, Rod, 87  
 McHugh, Linda, 41

magicians, 39, 40  
 male staff, 96  
 management and accountability, 70–99, 142–6  
 management of events, 44  
 management performance, 91–9  
 map of Museum, 67  
 market research organisations, 83, 209  
 marketing, 46, 57–8  
 Martin, Mandy, 51  
 Massive Interactive, 61  
 May Gibbs Children’s Literature Fund, 40  
 Mayerm, Dr Carol, 42  
 media advertising organisations, 83, 209  
 media coverage, 55–6  
 Media Measures Pty Ltd, 55  
 meetings
 

- Certified Agreement Working Group, 98
- Corporate Management Forum, 91
- Council, 142
- Council committees, 144–6
- Occupational Health and Safety Committee, 77
- Workplace Relations Committee, 98

Melbourne Museum, 33  
*Melting Pots of Culture*, 28  
 membership
 

- Council, 71–2, 142–3
- Council committees, 144–6
- Executive Management Group, 72
- Friends of the National Museum of Australia, 52
- Review of Exhibitions and Public Programs, 75

memorandum of understanding, 62  
 men staff, 96  
 merchandising and retail, 57, 59, 88  
 migration, 17, 29–30  
 Mining Industry House (Braddon premises), 92,  
 211  
 Ministerial directions, 75  
 Mitchell repositories, 19, 63, 92, 93, 211  
 Monash University, 46  
 Morecroft, Richard, 41  
 motor vehicles, *see* vehicles

- multimedia productions, 62
- Mulvaney, Emeritus Prof. John, 36
- Murray–Darling Basin Commission, 62
- Museum Consultative Forum, 99
- Museum of Sydney, 34
- Museum of Tropical Queensland, 21
- Museum of Victoria, 28
- Museum Shop, 57, 59, 88
- music, 39, 40, 44
- musical instruments, 22
  
- Nation gallery, 31–2, 46, 77
- National Archaeology Week, 39, 42
- National Archives of Australia, 21, 63
- National Capital Authority, 77, 80, 92
- National Capital Educational Tourism Project, 46
- national competitions, 41, 46
- national exhibitions, public programs and events, 14, 24–67
- National Gallery of Victoria, 20, 36
- National Historical Collection, 9, 15–24, 36, 145
  - performance indicators, 13, 14
  - see also* acquisitions
- National History Challenge, 47
- National History Centre, 46
- National Museum of Australia Act 1980*, 70, 71, 80, 147–8
- National Museum of Australia (Productivity and Performance) Workplace Agreement 2002–2005*, 93–4, 98
- National Museum of Australia Regulations 2000*, 70
- National Museum of World Cultures, 62
- National Steam Centre, 21
- natural disaster preparedness, 20
- Nelson, Brendan, 48
- Neville, Richard, 87
- Newcastle University, 46
- news broadcasting workshop, 41
- Nishimura, Doug, 20
- Nitsche, Dr Philip, 48
- Noise, 41
- noise levels and acoustics, 3, 67, 92
  
- non-English speaking backgrounds, staff from, 97
- non-ongoing staff, 94, 96
- Novell, 62
  
- occupational health and safety, 76–8, 98
- official visitors, 67
- Olympics memorabilia, 17
- Ombudsman, 76
- ongoing staff, 94, 96
- online young people’s programs, 40–1
- operating surplus, 7–8, 89–90
- optical fibre, 63
- organisation and structure, 70, 94–6, 99
- Our Place, 4
- Our Voices*, 49
- outback communities, *see* rural and remote communities
- outcome and outputs, 13–67, 81
- Outlawed!*, 35, 59, 86
- outreach, *see* rural and remote communities
- outward loans, 18, 167
- overseas visitors, 47, 65, 67
  
- paid programs, 39, 45
- Paipa* exhibition, 27, 62
- Pappas, Rose, 30
- parking, 67, 77
- Parliamentary Education Office, 47
- part-time staff, 96
- partnerships, 56, 57, 80, 91
  - conservation, 20–1
  - exhibitions, 36
  - information and communications technology, 61–2
  - public programs and events, 38–9, 40, 41
  - research, 51–2
  - schools programs, 46–7
- pay increase for staff, 93
- people management, *see* staff
- performance-based maintenance regimes, 91
- performance indicators, 13–14, 202–8
- performance management, 93–4, 97–8



performance reports, 12–67  
 performing arts, 39, 40, 46  
     *see also* music  
 Pete's Toys, 53  
 Pham, Hoa, 40  
 philanthropy, *see* donations  
 photography, 20, 24, 32  
 Pigott Report, 2  
 planning, 83–5  
 Play Lunch with Friends, 39  
*Play School*, 33, 38  
 political cartoons, *see* cartoons  
 post-separation employment, 99  
 postgraduate students, 46  
 powers and functions, 2–3, 147–8  
 pre-service history fellowship program, 6, 46  
 presentations, *see* forums  
 preservation, *see* conservation  
 price of outputs, 13, 14  
 primary school student programs, 21, 45, 46, 49, 61–2  
 privacy legislation, 60, 74  
 private functions, 88  
 productivity improvements, 93–4  
 professional activities, staff, 52, 170–73, 185–96  
 professional development of teachers, 6, 47  
 Protective Security Coordination Centre, 93  
 Prott, Dr Lyndel, 42  
*PS Enterprise*, 54, 55, 76, 92  
 public access, 13, 21, 92, 205–8  
     *see also* visitors  
 Public Affairs, 55–6  
 public programs and events, 4–5, 25–6, 38–44, 91  
     Corporate Circle Program, 87, 210  
     performance indicators, 13, 14  
     review, 74–5  
     visitors, 63, 64, 65  
     *see also* forums  
*Public Service Act 1999*, 70, 94  
 publications, 24, 49, 55–6, 58–9  
     annual report 2001–2002, 61  
     image clearance and intellectual property, 60  
     *Friends* magazine, 53  
     sales area in Shop, 88  
     staff professional activities, 52, 185–96  
 purchasing, *see* consulting and contracting services  
  
 Qantas, 86  
 quantity and quality indicators, 13, 14  
 quilts, 24  
  
 Radio National, 48  
 Radio Triple J, 40, 48  
*Rare Trades* exhibition, 4, 33–4, 39, 53, 62  
     media coverage, 56  
     Saw Doctor's Wagon, 16, 22  
 Reconciliation Place, 28  
 recording of objects, 18  
 recruitment, 94, 96, 202–4  
 recycling program, 81  
 relevance of acquisitions, 13  
 remote communities, *see* rural and remote communities  
 remuneration of staff, 93  
 repatriation of Indigenous cultural property, 22–3  
 repositories, 19, 63, 92, 93, 211  
 research and scholarship, 9, 49–52, 170–96  
     conservation, 20  
     family experience of museums study, 67  
 retail and merchandising, 57, 59, 88  
 Return of Indigenous Cultural Property Program, 22  
 revenue, *see* finance  
 review and evaluation, 74–5, 85, 99  
     brand awareness, 57  
     information and communications technology, 60  
     insurance coverage, 79  
     maintenance management system, 92  
     Museum Shop, 88  
     natural disaster preparedness, 20  
     Performance Management Scheme, 97  
     pro forma goods and services contracts, 60, 85  
     recycling program, 81

- schools programs, 46
- security arrangements, 93
- Review of Cultural Agencies—Encouraging Best Practice, 74
- Review of Exhibitions and Public Programs, 74–5
- Ride, Dr WDL, 59
- Rigby publishers, 49
- risk management, 73, 76, 79
- Robin, Libby, 51
- rock art, 21
- Rosemount (Southcorp) Wines, 53
- Ross, Dr June, 51
- Rowe, Jeannette, 40
- Royal College of Surgeons, London, 23
- rural and remote communities, 39, 40, 43, 62, 66
  - Indigenous, 21, 22, 35, 36, 51
- Russell, Elaine, 40
- Ryebuck Media, 49
  
- safety and health, 76–8, 98
- Saibai Island, 17, 36
- Sanyo, 86
- SAS Visions Theatre, 86
- satisfaction levels, 13, 46, 65
- Saw Doctor’s Wagon, 16, 22
- Schieffer, Tom, 48
- scholarship, *see* research and scholarship
- school holidays, 67
- schools programs, 5–6, 13, 44–9, 61–2
  - Arrawang Primary School, 21
  - Stories from Australia* exhibition, 36
- Scienceworks, Melbourne, 34
- Scott, Andrew, 87
- Screensound Australia, 20, 49
- scrutiny, 72–6
- Seal, Assoc. Prof. Graham, 35, 59
- secondary school student programs, 45, 46, 47–8, 49
- security, 91, 93
- seminars, *see* forums
- Senior Executive Service (SES) staff, 96
- Service Charter, 79, 201–2
  
- sex of staff, 96, 97
- Sharp, Martin, 17
- signage, 67, 77
- significant events, 76
- Sky Lounge, 40, 57, 86
- Smith, AE, 22
- Smith, Dr Mike, 43, 51
- Smithsonian Institution, 47
- Southcorp Wines, 53
- Southern Cross Ten, 40
- Snapshots of Australia* exhibit, 31–2
- South Australian Museum, 29
- sponsors, 40, 53, 86–7, 210, 211
- sports memorabilia, 17, 22
- Springboard programs, 46
- staff, 93–9
  - with disabilities, 97, 202–4
  - professional activities, 52, 170–73, 185–96
  - relocation to Acton site, 92
- staff training and development, 98, 203
  - competitive tendering and contracting, 85
  - occupational health and safety, 76, 98
  - Privacy Act 1968* provisions, 60
- Statement of Cash Flows, 90
- Statement of Financial Performance, 89–90
- Statement of Financial Position, 90
- Steyn, Tjaart, 35
- Stocks, 40
- storage and storage facilities, 19, 63, 92, 93, 211
- Stories from Australia* exhibition, 22, 36–7, 62, 63
  - publication, 58
  - sponsors, 86
- storytelling, 36, 39–40
- strategic planning, 83–4
- stringed instruments, 22
- structure and organisation, 70, 94–6, 99
- students, 43, 62, 99
  - see also* schools programs
- Studies of Australia project, 61–2
- Studies of Society and Environment* magazine, 49
- study assistance for staff, 98

Sun Microsystems, 62  
 surveys of staff, 99  
 surveys of visitors, 13, 57, 65–7  
 Sweden, 62  
 Sydney Festival, 34  
 Sydney Harbour Foreshore Authority, 29–30  
 Sydney Olympics memorabilia, 17

Talkback Classroom, 47–8, 86  
 Tangled Destinies gallery, 30, 43, 85  
 Tasmania, 32  
     Indigenous collection, 17  
 teachers and teaching, 5–6, 46–7, 49  
 technology, *see* information and communications  
     technology  
 technology objects, preservation of, 20  
 television news broadcasting workshop, 41  
 temperature control strategy, 82  
 temporary exhibitions, 32–6, 44, 63, 64  
     *see also* *Rare Trades* exhibition; *To Mars and Beyond* exhibition  
 temporary movements of staff, 96  
 tenders, *see* consulting and contracting services  
 textile collection, 24  
 Thomas, Prof. David, 42  
 Thompson, Jack, 87  
 Thookay Hgaweeyan, Young Voices  
     of Australia, 28  
 tinker's wagon, 16, 22  
 Tirrana Picnic Races cup, 17  
*To Mars and Beyond* exhibition, 33, 56  
     programs linked to, 41, 42, 46  
 Torres Strait Islanders, 17, 27, 36  
     *see also* Indigenous Australians  
 tourism industry, vii, 46, 58, 86  
 Townsville, 21  
 toy making, 40  
 training and development, 91  
     children's programs, 38–9  
     conservation programs, 20–1  
     cross-cultural, 28  
     Indigenous placements at Museum, 28  
     museum studies, 43  
     protective security courses, 93  
     teacher professional development, 6, 46  
     young people's programs, 40, 41, 99  
     *see also* schools programs; staff training and development  
 travelling exhibitions, 36–7, 63, 64, 66, 87  
     *see also* international exhibitions  
 Treasures Day, 21  
 tribunal decisions, 75  
 Triple J, 40, 48  
     23<sup>rd</sup> South conference, 50–1  
     exhibition, 35–6, 59

*Under the flag* exhibit, 29  
 understanding and awareness, 13  
 UNESCO, 50  
 union consultations, 98  
 United States of America, 47  
 United Kingdom, 23  
 University of Canberra, 20, 21  
 University of New England, 51  
 University of Sheffield, 50  
 University of Sydney, 46  
 University of Tasmania, 46, 62

Valdes, Cristobal G, 35  
 valuation, 23  
 Vanstone, Amanda, 48  
 vehicles  
     oils additive project, 20  
     parking, 67, 77  
     Saw Doctor's Wagon, 16, 22  
 venue hire, 88  
 Vickers-Rich, Dr Patricia, 75  
 visitor services hosts, 94  
 visitors, 14, 63–7  
     *Cartoons 2002 exhibition and Leunig Animated*,  
     57, 63  
     collections in storage, 13, 19  
     feedback from, viii–ix, 65–7, 79  
     private functions, 88

*Rare Trades* exhibition, 34  
 satisfaction levels, 13, 46, 65  
 schools programs, 44–5  
*To Mars and Beyond* exhibition, 33  
 VIPs, 93  
 wayfinding, 2, 79, 85  
 website, 14  
 volunteers, 54–5, 76, 197–8

Wagga Wagga, 43  
 Walter and Turnbull, 73  
 waste management, 81  
 wayfinding, 2, 79, 85  
 web architecture project, 62  
 websites, *see* Internet  
 Wenner-Gren Foundation for Anthropological  
 Research, 50  
 Westaway, Michael, 39  
 wet specimen collection, 20  
 Wexham, Brian, 87  
*Who were the convicts?* exhibit, 30  
 Williams, Prof. Martin, 36, 42  
 women staff, 96, 97  
 work experience, 99  
 work level standards, 97  
 workplace agreement, 93–4, 98  
 Workplace Development Committee, 99  
 workplace diversity, 97  
 workplace health and safety, 76–8, 98  
 Workplace Plan, 97  
 workplace relations, 93–4, 98–9  
 Workplace Relations Committee, 98  
 workshops, *see* forums; training and development  
 World Archaeological Conference, 50  
 writers and writing, 40

Year of the Outback, 40  
 Yellow Edge Pty Ltd, 97  
 Young, Katie, 87  
 young people's program, 40–1, 57  
     *see also* schools programs  
*Your Story* video booths, 31  
 Youth Week, 41

EXPLORING THE PAST · ILLUMINATING THE PRESENT · IMAGINING THE FUTURE